



Brisbane's Most Awarded Clinic

- Winner Business Achievers Award 2006, 2008, 2009, 2011 & 2012
- Inducted into Business Achievers Award Hall of Fame 2009
- Winner LPA Outstanding High Achievement Award 2011

Our Commitment to You

Thank you for choosing our clinic- we appreciate and value the trust you have placed in us. We are passionate about your health, and providing you the highest quality treatments possible. We undertake to

- Always consider your well-being first
- Ensure our effort and dedication will always be of the highest standard
- Be open, frank and honest with you at all times
- Be fair and reasonable in all of our dealings with you
- Recommend other therapists where appropriate
- Stop treating you if we don't believe that we can help you with your health problem, and refer you on to another therapist who we think will be able to help you

We are here to help, so if there is anything you are not sure of, please ask.

Cancellation Policy

We have selected a highly skilled group of therapists to provide your treatments, and they are keen to help you achieve your best health possible. If good health is important to you, regular treatments will result in the best outcome for you.

We often have a waiting list of clients wanting to see a therapist. Missed appointments, and those cancelled at short notice, may deprive other clients (who could be in considerable pain) of prompt treatment.

Accordingly, we have found it necessary to charge for these cases. Please note that **full payment is required for any missed appointments and those cancelled with less than 24 hours' notice.**

We are happy to send you a free SMS or email reminder the day before your appointment, however please note that not receiving a SMS or an email reminder **will not be accepted as a reason** for missing an appointment. If you can't make an appointment for any reason, please let us know as soon as you can. This avoids any fees, and assists us and all our clients.

Thank you for your understanding, and we look forward to helping you achieve your highest possible health.



Best Treatments in Brisbane, Guaranteed

Phone- **3376 6911**

My Jindalee Village, 62 Looranah St, Jindalee QLD 4074

Website- cntc.com.au Email- reception@cntc.com.au



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